

(\$)SAGE

# International demand for the Douro (Portugal) river cruises: A gravity model approach

Tourism Economics 2017, Vol. 23(8) 1679–1686 © The Author(s) 2017 Reprints and permission: sagepub.co.uk/journalsPermissions.nav DOI: 10.1177/1354816617692478 journals.sagepub.com/home/teu

## Sofia Gouveia

University of Trás-os-Montes and Alto Douro (UTAD), Portugal

# João Rebelo

University of Trás-os-Montes and Alto Douro (UTAD), Portugal

# Lina Lourenço-Gomes

University of Trás-os-Montes and Alto Douro (UTAD), Portugal

## **Alexandre Guedes**

University of Trás-os-Montes and Alto Douro (UTAD), Portugal

## **Abstract**

Cruises on the Portuguese Douro river have been growing at a much faster pace than overall outbound tourism to Portugal, suggesting that the river is part of a worldwide trend that has been organized by global cruise operators. A gravity model is used to analyse the main factors affecting the international demand for Douro river cruising over the period from 2007 to 2014. The numbers of international passengers are positively determined by income per capita of origin country and by the population size of the leading countries of outbound tourism to Portugal.

## **Keywords**

gravity model, international demand, panel data, river cruises

The world's navigable rivers are rapidly developing into tourist hotspots, and river cruising has become an important tourism segment, overcoming tourism's overall performance (UNWTO, 2016a). Similarly, international demand for river cruising in Portugal, particularly in the Douro, is also a thriving phenomenon which has been growing at an average annual rate of 18% during the period 2007–2014 (Table 1).

## Corresponding author:

Sofia Gouveia, Department of Economics, Sociology and Management (DESG), Centre for Transdisciplinary Development Studies (CETRAD), University of Trás-os-Montes and Alto Douro (UTAD), Quinta de Prados, Vila Real 5001-801, Portugal. Email: sgouveia@utad.pt

| Demand                                  | 2007–2008 | 2008–2009 | 2009–2010 | 2010–2011 | 2011–2012  | 2012–2013 | 2013–2014 | 2007–2014 |
|---|-----------|-----------|-----------|-----------|------------|-----------|-----------|-----------|
| Douro river<br>cruise<br>passengers (%) | 18        | -6        | 12        | 20        | 6          | 40        | 35        | 18        |
| Hotel guests in the Douro (%)           | -11       | <b>-8</b> | 5         | 4         | <b>-12</b> | 38        | 4         | 3         |
| Hotel guests in Portugal (%)            | I         | -4        | 5         | 3         | <b>– I</b> | 10        | 14        | 4         |

Table 1. Passengers travelling in the Douro cruises and hotel guests, 2007–2014 (annual growth rate).

Note: APDL: Administração dos Portos do Douro, Leixões e Viana do Castelo.

Source: Instituto Nacional de Estatística (2016); APDL.

Besides the upward trend, river cruising is considered a niche segment within cruising (Prideaux et al., 2009), and research has largely been directed towards the maritime segment (e.g. Brida et al., 2012; Chang et al., 2017; Chen et al., 2016; Lee and Ramdeen, 2013; Petrick, 2002; Silvestre et al., 2008). Likewise, river cruising has received scarce attention from academics, and the extant literature is mainly synoptic, providing a general overview of river cruising either in Europe (Jones et al., 2016; Vuksanović et al., 2013) or within specific regional frameworks (Guedes and Joukes, 2016; Rebelo et al., 2015).

This research looks at the macroeconomic determinants affecting international demand for river cruising on the Douro by applying an extended gravity model to a balanced panel data comprising river cruise passengers.

The results provide useful information for entrepreneurs and policymakers, namely, on how different international river cruising markets interact with the Douro. Marketing strategies should tackle new consumer dynamics and take advantage of cross-selling opportunities out of traditional sectors in the Douro such as the wine *filière* as well as the importance of the landscape's sustainability conjoined with United Nations Educational, Scientific and Cultural Organization (UNESCO) significance for cruise companies and consumers.

# International demand for river cruising in the Douro

Tourism in the Douro is a highly polarized phenomenon that has been spreading geographically at different momentums which is seemingly associated with its polymorphic landscape that can be condensed into two elements: the river and the *terroir* (Rebelo et al., 2015). Somehow the river Douro has been able to generate more tourism flows than the *terroir*, a behaviour that can be clearly recognized by comparing the annual growth rate of cruise passengers and hotel guests in the Douro region (Table 1).

During the period under analysis, the number of cruise passengers more than tripled. Likewise, passenger growth can also be attributed to new entrants in the industry. Companies operating cruise boats have been increasing their fleet at an annual average rate of almost 17% (Administração dos Portos do Douro, Leixões e Viana do Castelo (APDL)) between 2007 and 2014, namely, American companies (e.g. Uniworld and Viking Cruises) through leasing contracts. Although this issue reflects the supply side, it seems to act as a factor that enhances the Douro's performance by adding commercial value (and attractiveness) to the Douro as a river cruise destination.

When contrasting both river cruise passengers and outbound tourism trends to Portugal, there is evidence that river cruising can be viewed as a neophyte phenomenon and that changes in market

Gouveia et al. 1681

Table 2. River cruise passengers and outbound tourists to Portugal, 2007 and 2014.

| 2007           |           |        |                      | 2014           |           |        |                      |
|----------------|-----------|--------|----------------------|----------------|-----------|--------|----------------------|
| Countries      | ОТ        | RC     | Share<br>(RC/OT) (%) | Countries      | ОТ        | RC     | Share<br>(RC/OT) (%) |
| France         | 472,937   | 12,020 | 2.5                  | United States  | 277,020   | 17,118 | 6.2                  |
| United States  | 249,824   | 2449   | 1.0                  | France         | 942,943   | 11,508 | 1.2                  |
| United Kingdom | 1,208,389 | 1642   | 0.1                  | United Kingdom | 1,380,146 | 7808   | 0.6                  |
| Netherlands    | 283,525   | 242    | 0.1                  | Germany        | 874,226   | 6668   | 8.0                  |
| Finland        | 65,061    | 203    | 0.3                  | Canada         | 124,840   | 1571   | 1.3                  |
| Germany        | 665,585   | 146    | 0.0                  | Australia      | 46,107    | 1567   | 3.4                  |
| Switzerland    | 101,144   | 110    | 0.1                  | Luxembourg     | 20,910    | 1318   | 6.3                  |
| Sweden         | 96,771    | 86     | 0.1                  | Netherlands    | 378,052   | 1103   | 0.3                  |
| Belgium        | 140,502   | 68     | 0.0                  | Finland        | 60,174    | 1090   | 1.8                  |
| Norway         | 76,899    | 60     | 0.1                  | Spain          | 1,375,803 | 1057   | 0.1                  |
| Spain          | 1,302,797 | 31     | 0.0                  | Denmark        | 76,368    | 1016   | 1.3                  |
| Canada         | 77,995    | 14     | 0.0                  | Belgium        | 199,465   | 722    | 0.4                  |
| Luxembourg     | 10,819    | 13     | 0.1                  | Sweden         | 123,689   | 632    | 0.5                  |
| Italy          | 378,641   | 2      | 0.0                  | Switzerland    | 169,580   | 590    | 0.3                  |
| Austria        | 77,391    | 2      | 0.0                  | Norway         | 73,217    | 439    | 0.6                  |
| Australia      | 28,556    | 2      | 0.0                  | Italy          | 337,915   | 422    | 0.1                  |
| Poland         | 66,128    | 0      | 0.0                  | Poland         | 125,262   | 411    | 0.3                  |
| Denmark        | 60,084    | 0      | 0.0                  | Austria        | 76,437    | 398    | 0.5                  |
| Global share   |           |        | 0.3                  | Global share   |           |        | 0.8                  |

Note: OT: outbound tourists; RC: river cruise passengers.

Source: UNWTO (2016b) and APDL (2016).

shares are taking place. In 2007, the global river cruising was approximately 0.3% of the main outbound tourism countries to Portugal, achieving 0.8% seven years later (Table 2).

Likewise, a reconfiguration of the leading markets is occurring. In 2014, the United States was the most important market for river cruising on the Douro, overtaking France, which had previously held this position. At the same time, other wealthy and remoter countries (such as Australia and Canada) are increasing river cruising's share of the overall outbound tourism sector to Portugal as well as other Central and Northern European countries (e.g. Luxembourg and Denmark), which denotes an important modification in terms of international market demand.

The determinants of these trends are not unambiguously clear, which call for the use of the gravity model to probe the key macroeconomic factors influencing international demand for river cruising in the Douro.

# Theoretical and empirical framework

The gravity model is a workhorse in several questions addressed in international trade. Since tourism is considered as trade in service statistics, the gravity approach is also used to assess international determinants of tourism flows (Huang et al., 2012; Santeramo, 2015). In this research, an expanded version of a basic gravity model is used for the Douro river cruises, as expressed by the following equation:

| Variable          | Description  | Data source | Mean   | SD     |
|-------------------|--|-------------|--------|--------|
| $TD_{jt}$         | Number of international passengers of Douro river cruising from country of origin $j$ in year $t$ (thousands)          | APDL        | 1.602  | 2.948  |
| $PGDP_{it}$       | Per capita GDP of country <i>j</i> in year <i>t</i> (constant 2005 US\$, thousands)                                    | World Bank  | 42.399 | 15.149 |
| $POP_{it}$        | Population of country j in year t (millions)   | World Bank  | 43.882 | 69.375 |
| DISŤ;             | Geographical distance of country j from Portugal in kilometres   | CEPII       | 3.359  | 3.799  |
| CPI <sub>jt</sub> | Relative price proxied by the ratio of the consumer price indices of Portugal to the country <i>j</i> in year <i>t</i> | World Bank  | 1.009  | 0.021  |
| $ER_{it}$         | Nominal ER of country j's currency vis-à-vis the euro  | Fxtop.com   | 2.464  | 2.722  |
| $\dot{EDU_{jt}}$  | Average number of years of education by country $j$ 's adult population (25 years and older) in year $t$               | UNESCO      | 11.813 | 1.195  |
| EURO <sub>j</sub> | Dummy variable taking the value I if country $j$ has adopted the euro and 0 otherwise                                  | CEPII       | 0.500  | _      |

**Table 3.** Definition of variables and basic statistics.

Note: APDL: Administração dos Portos do Douro, Leixões e Viana do Castelo; CEPII: Centre d'Etudes Prospectives et d'Information International; SD: standard deviation; ER: exchange rate. The mean and SD of variables are calculated by pooling the data for the period 2007–2014.

ln TD<sub>jt</sub> = 
$$\beta_0 + \beta_1$$
 ln PGDP<sub>jt</sub> +  $\beta_2$  ln POP<sub>jt</sub> +  $\beta_3$  ln DIST<sub>j</sub> +  $\beta_4$  ln CPI<sub>jt</sub> +  $\beta_5$ ER<sub>jt</sub> +  $\beta_6$ EDU<sub>jt</sub> +  $\beta_7$ EURO<sub>j</sub> +  $\alpha_i + u_{it}$ 

where  $TD_{jt}$  denotes the number of international passengers of Douro river cruising from country of origin j in year t. The definition and descriptive statistics of the dependent variable and explanatory variables are present in Table 3.

A country effect  $\alpha_j$  might be correlated with explanatory variables, and  $u_{jt}$  is the standard classical error model assumed to be uncorrelated with explanatory variables and independent and identically distributed  $(0, \sigma_u^2)$ .

As the econometric analysis only focuses on the Douro river cruises, the functional form of the model presents two specific features: It eliminates the need of accounting for the Gross Domestic Product (GDP) and the population of Portugal; the supply of tourism can be controlled using time fixed effects (FE).

The model includes explanatory variables that are time varying, time invariant (DIST and EURO), and some of them are correlated with individual effects. Thus, the Hausman–Taylor's<sup>1</sup> (HT) estimator was deemed appropriate.

### Data and results

The data used in this study comprises a balanced panel of 144 observations of the annual number of international passengers of the Douro river cruising from 2007 to 2014, covering the beginning of the activity of river cruising on the Douro and the systematic collection and publication of data. The panel includes 18 origin countries<sup>2</sup> which account for approximately 97% of the total number of cruise passengers in 2014.

Table 4 presents the results of the pooled ordinary least squares (OLS) estimation, random effects (RE), FE and the HT estimator. Time effects are included in all estimators. The eventual heteroscedasticity and serial correlation were corrected using a clustered robust estimator. All the data panel models were estimated and tested empirically for the sake of completeness.<sup>3</sup> The Hausman and

Gouveia et al. 1683

| Variables                 | Pooled OLS         | RE                 | FE                  | HT                |
|---------------------------|--------------------|--------------------|---------------------|-------------------|
| In PGDP                   | 1.946*** (0.388)   | 2.075*** (0.435)   | 9.668* (5.346)      | 8.829* (5.296)    |
| In POP                    | 1.132*** (0.217)   | 1.160*** (0.217)   | 25.118*** (8.211)   | 15.039* (8.328)   |
| In DIST                   | -I.207*** (0.268)  | −1.187*** (0.278)  | ,                   | -2.156 (12.474)   |
| In CPI                    | -10.280 (9.570)    | -4.659 (11.722)    | 0.444 (12.210)      | 0.323 (9.826)     |
| ER                        | 0.063 (0.117)      | 0.053 (0.133)      | 0.166 (1.013)       | 0.169 (0.878)     |
| EDU                       | 0.539** (0.251)    | 0.483* (0.276)     | 0.119 (0.580)       | 0.215 (0.651)     |
| EURO                      | 0.881 (0.805)      | 0.821 (0.871)      | ,                   | 4.458 (18.216)    |
| Constant                  | −11.938*** (2.657) | -11.978*** (2.819) | -I06.273** (37.453) | -75.385* (40.118) |
| Time effects              | Yes                | Yes                | Yes                 | Yes               |
| Time effects significance | 9.12 [0.000]       | 75.97 [0.000]      | 4.57 [0.000]        |                   |
| Hausman test              |                    |                    | 34.82 [0.000]       |                   |
| Breusch-Pagan LM<br>test  |                    | 1.76 [0.092]       |                     |                   |
| Number of observations    | 144                | 144                | 144                 | 144               |
| $R^2$                     | 0.61               | 0.61               | 0.20                |                   |

Table 4. Determinants of international demand for Douro river cruising, 2007–2014.

Note: RE: random effects; FE: fixed effects; HT: Hausman-Taylor; ER: exchange rate. Robust standard errors are given in parentheses. The values in [.] indicate the p-values.

Breusch-Pagan Lagrange multiplier (LM) tests reject the pooled OLS and RE models, and therefore, the FE model is preferred. Nevertheless, the impact of time-invariant variables such as the DIST and EURO is most appropriately estimated in an HT model, in which the Sargan-Hansen test results validated the use of the exogenous variables as instruments for the time-invariant regressors.

The results of HT model indicate that, as expected, the GDP per capita and population size have a positive and statistically significant impact on international demand. These results are common to all data panel models estimated (Table 4).

Specifically, higher income origin countries present a greater ability to purchase river cruise packages to the Douro river. This is consistent with the results of other studies that employed the gravity model to investigate the international tourism demand (Huang et al., 2012; Santeramo, 2015). The income elasticity above one indicates that Douro river cruises share some characteristics of luxury goods. Additionally, as the size of the country of origin increases, measured by total population, the demand for cruises in the Douro also rises. Large countries are the major contributors to outbound tourism, as found in the international tourism market by other studies applying the gravity model (e.g. Huang et al., 2012).

The expected positive influence of education on consumption of cultural services is verified in all estimated models. Nevertheless, this is not statistically significant in the HT model. This result could be consequence of the high correlation between education and GDP per capita, which makes the independent assessment of the impact of each variable difficult.

The coefficient of geographical distance is negative as expected (the closer the distance from the country of origin, the more attractive will be the service on offer), but it is not statistically

<sup>\*</sup>Coefficients are significant at 10% level.

<sup>\*\*</sup>Coefficients are significant at 5% level.

<sup>\*\*\*\*</sup>Coefficients are significant at 1% level.

significant. This seems coherent with the commercial and operating dominance of American companies (e.g. Uniworld and Viking Cruises) through leasing agreements of ships with a Portuguese cruise operator (Douro Azul), allowing cost-effective river cruise packages which include air travel from further away countries such as the United States, Canada and Australia.

Moreover, the non-significance of the relative price (CPI), exchange rate (ER)<sup>4</sup> and EURO variables suggests that the relative cost of living in Portugal, the depreciation/appreciation of the euro and sharing a common currency are not drivers of international demand in Douro river cruising.

## **Conclusions**

This article focuses on the demand-side determinants of river tourism taking into account the case of the Douro. Starting in 2007, cruises on the Douro river have been growing at a much faster pace than the overall outbound tourism to Portugal, suggesting that the Douro is part of a worldwide trend that has been meticulously organized by global cruise operators who have been successful in organizing a comprehensive and synchronized supply (e.g. air travel, cruising and accommodation) and distribution (e.g. online selling and travel agencies) chain. This seems to be one of the reasons that could explain why the coefficient of geographical distance is not statistically significant.

The international demand for the Douro river cruises is determined by the real GDP per capita and the population size of the countries of origin, meaning that a country with a higher real GDP per capita or/and greater market size has more potential to generate demand. These findings could explain the actual top market share achieved by large and rich countries, such as the United States, France, United Kingdom and Germany. River cruises share the same characteristics of cultural goods and services, and thus may be considered luxury goods. In fact, the consumer buying a cruise package to the Douro river will also be purchasing a hybrid experience that has as its backbone both cruising and cultural heritage immersion. River cruise operator's programmes tend to value the UNESCO insignia of Douro valley and mix river cruising with cultural touring experiences (both in the *terroir* and central urban nodes such as Lisbon and Oporto) which seem to densify and add value to the overall river cruise experience.

The disclosure of GDP and population size as influential factors that drive international demand for the Douro river cruises is a valuable evidence for public authorities to target emerging markets with higher per capita incomes and growing populations seeking unique cultural experiences. Therefore, it is central to consider prospective markets, namely, China, which still have a residual impact on river cruising in the Douro but is already an embryonic market in the wine filière, which is the fabric of the Alto Douro Wine Region landscape, classified by UNESCO. This is the most iconic segment of the Douro river, well embossed on river cruise brochures, and thus seemingly considered to be an inductor for river cruising consumer decision-making.

Thus, the growth and sustainability of river cruising in the Douro seems to be communally dependent on the wine filière and landscape's sustainability. Therefore, future research should focus on assessing the impact of the UNESCO landscape on river cruising by both understanding its asset value for cruise operators as well as its significance as an internal driver for consumers. Additionally, upcoming studies should consider the analysis of the potential interaction of wine filière and river cruising on marketing strategies as well as on planning more innovative river cruise packages as a pull factor, which requires a better understanding of the individual characteristics and attitudes of the tourists, topics that have been out of this research.

Gouveia et al. 1685

## **Declaration of conflicting interests**

The author(s) declared no potential conflicts of interest with respect to the research, authorship, and/or publication of this article.

## **Funding**

The author(s) disclosed receipt of the following financial support for the research, authorship, and/or publication of this article: This work was supported by the project NORTE-01-0145-FEDER-000038 (INNOVINE & WINE – Innovation Platform of Vine & Wine) and by European and Structural and Investment Funds in the FEDER component, through the Operational Competitiveness and Internationalization Programme (COMPETE 2020; (project no. 006971 (UIC/SOC/04011)); and national funds, through the FCT – Portuguese Foundation for Science and Technology under the UID/SOC/04011/2013.

### **Notes**

- 1. The Hausman–Taylor is based upon an instrumental variable estimator using the individual means of exogenous regressors as instruments for the time-invariant regressors that are correlated with individual effects (Baltagi et al., 2003; Hausman and Taylor, 1981). This approach is also used by Culiuc (2014).
- Australia, Austria, Belgium, Canada, Denmark, Finland, France, Germany, Italy, Luxembourg, Netherlands, Norway, Poland, Spain, Sweden, Switzerland, United Kingdom and United States.
- 3. The estimates use ln (1 + TD<sub>j</sub>) as a way of dealing with zeros in the dependent variable, an approach often used. Nonetheless, as recommended by Silva and Tenreyro (2006), we also estimated the gravity equation by Poisson pseudo-maximum likelihood. The results (available upon request) corroborate the findings of the former panel models.
- 4. For the sake of completeness, other measures of real exchange rate (e.g. Culiuc, 2014) were tested, and the results maintained exchanged (available upon request).

#### References

- Administração dos Portos do Douro, Leixões e Viana do Castelo SA (APDL) (2016) *Douro River Cruise Passengers by Year and Emitting Country (From 2007 to 2014)*. Peso da Régua: Administração dos Portos do Douro, Leixões e Viana do Castelo SA.
- Baltagi B, Bresson G and Pirotte A (2003) Fixed effects, random effects or Hausman–Taylor? A pretest estimator. *Economic Letters* 79: 361–369.
- Brida J, Garrido N and Devesa M (2012) Cruise passengers' satisfaction: Cartagena de Indias. *Benchmarking:* An International Journal 19(1): 52–69.
- Chang Y, Lee S and Park H (2017) Efficiency analysis of major cruise lines. *Tourism Management* 58: 78–88. Chen J, Neuts B, Nijkamp P, et al. (2016) Demand determinants of cruise tourists in competitive markets: Motivation, preference and intention. *Tourism Economics* 22(2): 227–253.
- Culiuc A (2014) Determinants of International Tourism. International Monetary Fund Working Paper No. 82.
  Guedes A and Joukes V (2016) Hotel ships on the Douro river and their relationship with the terroir. In: Peris-Ortiz M, Del Rio Rama M and Rueda-Armengot C (eds), Wine and Tourism: A Strategic Segment for Sustainable Economic Development. Switzerland: Springer International Publishing, pp. 87–105.
- Hausman J and Taylor W (1981) Panel data and unobserved individual effects. *Econometrica* 49(6): 1377–1398.
- Huang C-H, Tsaur J-R and Yang C-H (2012) Does world Heritage list really induce more tourists? Evidence from Macau. *Tourism Management* 33: 1450–1457.
- Instituto Nacional de Estatística (2016) Anuário Estatístico da Região Norte (from 2007 to 2014), Instituto Nacional de Estatística, Lisbon. Available at: http://www.ine.pt (accessed 11 January 2016).
- Jones P, Comfort D and Hillier D (2016) European river cruising and sustainability. *International Journal of Sales. Retailing and Marketing* 5(1): 61–71.

Lee S and Ramdeen C (2013) Cruise ship itineraries and occupancy rates. *Tourism Management* 34: 236–237. Petrick J (2002) Measuring cruise passengers' perceived value. *Tourism Analysis* 7(3–4): 251–258.

Prideaux B, Timothy D and Cooper M (2009) Introducing river tourism: Physical, ecological and human aspects. In: Prideaux B and Cooper M (eds), *River Tourism*. Oxfordshire: CAB International, pp. 1–22.

Rebelo J, Caldas J and Guedes A (2015) The Douro region: Wine and tourism. *Almatourism, Journal of Tourism, Culture and Territorial Development* 6(11): 75–90.

Santeramo F (2015) Research note: Promoting the international demand for agritourism: Empirical evidence from a dynamic panel data model. *Tourism Economics* 21(4): 907–916.

Silva J and Tenreyro S (2006) The log of gravity. *The Review of Economics and Statistics* 88(4): 641–658. Silvestre A, Santos C and Ramalho C (2008) Satisfaction and behavioural intentions of cruise passengers visiting the Azores. *Tourism Economics* 14(1): 169–184.

UNWTO (2016a) UNWTO Tourism Highlights, 2016 ed. Madrid: UNWTO.

UNWTO (2016b) Data on Outbound Tourism, Dataset. Madrid: UNWTO.

Vuksanović N, Tatjana P and Dragin A (2013) Contemporary trends in nautical tourism on the example of European river cruising companies, researches reviews of the department of geography. *Tourism and Hotel Management* 42: 122–138.